**Project Alternative Touristic Experience – ALTER TRIP**

**Our ref: AT-4 Lot 1 & 2**

**QUESTIONS AND ANSWERS RELATED TO TENDER FOR Pilot projects for accessible tourism implementation and promotion, Pelagonia region, Republic of North Macedonia, Lot 1 & 2**

*Q: In a TOR you mention that The tourist guide should be in the form of a responsive web portal and mobile application. Can you tell me specific do you mean Android, iOS application or both?*

A: The tenderers in their offers should specify on which operating system they will develop the mobile app and why (to justify their proposal and its impact). The evaluation committee will take these specifications while evaluating (grading) the tenders. For every offered solution it is important that will be available at least for 7 years after the end of the project Alter Trip (19 January 2023). Thus, the tenderer if selected, during the implementation must provide a warranty that the website and all mobile apps will be hosted, updated and managed for at least 7 years after the end of the project Alter Trip.

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*Q: Also about website - is it planned to be on one language (Macedonian) or multilingual? If it is gonna be on several languages, should narrative description and video description in sign language should be on for each language separately?*

A: All materials should be bilingual – Macedonian and English (including narrative description and video description in sign language)